

# BTO COLLECTION 2024

## Dedicated

#### **Customer Care and After Sales** Service





### JOHN FOO I Managing Director **Workmanship and Site Issues**

- Workmanship defects
- Physical site problems
- On-going reonovation complaints
- Contractor Issues
- johnfoo.rnr@gmail.com

9147 5717



## **WILSON TEH** I Executive Director **Designer Feedback and Concerns**

- Designer compliments
- Designer complaints for under-performance, unprofessionalism and non-delivery
- Designer conflict solution

wilsonteh.rnr@gmail.com



9797 3336



### MALILI I Customer Service Director **Finance & Account**

Invoicing

- Receipt issuance
- Contract matters
- Cost and accounting discrepancies
- Finance dispute resolution





9796 5941

## LIFETIME

## warranty with love



*SUPERAPP* 

To back our lifetime warranty

promise, we've developed a user-

friendly Super App. Homeowners

who engage our services will get

access to it, track their renovation

progress, report defects, and

receive prompt assistance from

our skilled contractors. Even if a

designer leaves, all information

remains acessible, providing

Pioneering the industry with our lifetime warranty, we aim to give homeowners peace of mind and hassle-free experience. This warranty is also transferrable to the next homeowner upon sale, adding enhanced value for both parties.



# continunous support and peace of mind.

## COMPLIMENTARY DEFECT INSPECTION

worth \$500

A thorough inspection is necessary in order to check the integrity of the structure and condition of key areas in the house. This essential procedure guarantees that your house is completely safe for everyone and is move-in ready.

#### Book your appointment now



## CARPENTRY MECHANISM

Free replacement is just a call away

- Hinges
- Shelf Support Pins
- Drawer Runners
- Cabinet Lift Support

#### Customer service line





### Rezt+Relax Interior Design, for giving me a place called Home.

It was about 25 years ago when I renovated my 1st house. I was a newlywed, and I didn't have a lot of information about interior design. The main concern for me and my husband on renovation was only about aesthetics and comfort.

I have 3 kids now. Hence there are new concerns when it comes to renovating my new house. My daughters wish to keep in the old house, which is the Victorian concept as it creates a warm and welcoming feeling.

I know a lot of people tend to think that the Victorian style I adore is out-dated. However, I still prefer the Victorian style to Modern as they are timeless and elegant.

I told my interior designer from Rezt+Relax Interior Design I wished to keep the Victorian concept but at the same time, add in modern elements. She impressed me with her professionalism and design sense.

After the renovation, the place that impressed me the most is the kitchen. I love cooking for my family. But whenever I wanted to cook in my previous kitchen, I cannot withstand the heat, not even for 5 mins. That is why I seldom cook. Now with the new spacious and air-conditioned kitchen, I can cook happily and comfortably. I can even bake cookies with my daughters and this helps to strengthen the family bonding.

Overall, I am very thankful for the lifetime warranty that Rezt+Relax Interior Design Provides. I can be assured that any problems with my house can be fixed with a call away. I take pride in being their ambassador as they believe- once a customer, always a customer

Chen Xiu Huan Mediacorp Artiste Brand Ambassador

## TRUSTED

#### By Celebrities & Influencers



Chew Chor Meng Mediacorp Artiste



Johnathan Chua Singapore Entrepreneur GRVTY Media, The Daily Ketchup



Joshua Tan Local Actor



Vernon A
Class 95FM Radio DJ



Justin Ang
Class 95FM Radio DJ

Scan to view their house tours and testimonials





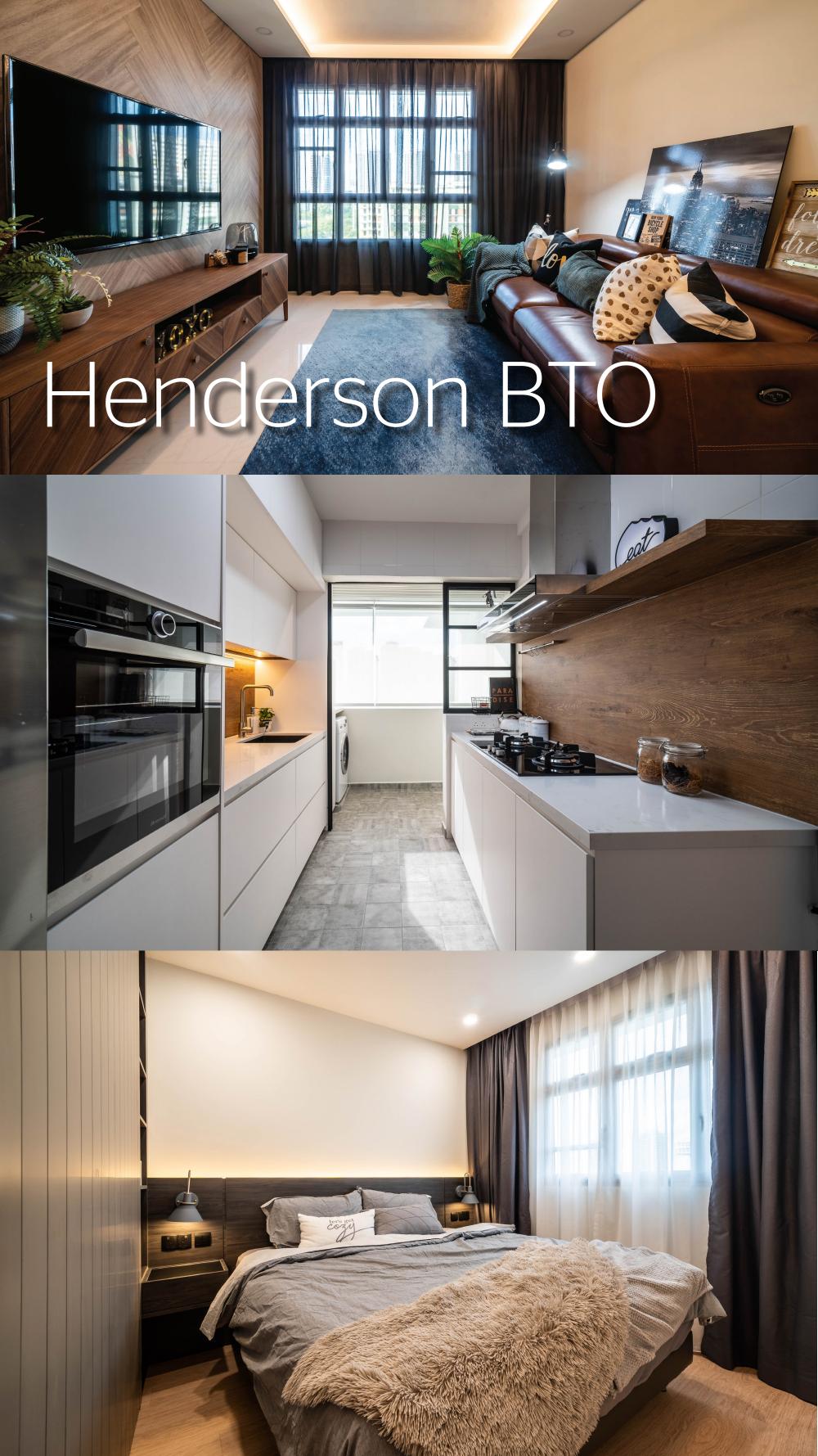






















# REZT+RELAX

Contact us at **9727 7404** 



## Scan me

Or walk-in for a consultation at

1 Tampines North Drive 1, #01-08 T-Space, Singapore 528559

Operating Hours: Daily 9am - 8pm





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